

# ERM AND INTERNAL CONTROL SYSTEM: A FINAL REVIEW



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# Enterprise-wide Risk Management



“ERM is a structured, consistent and co-ordinated framework for assessing, responding to and reporting on all risks that affect the achievement of an organisation’s objectives”

# Steps in the Risk Management Implementation Tool



Determine the corporation's **objectives**

**Identify** the risk exposures

**Quantify** the exposures

Assess the **impact**

Examine alternative risk management **tools**

**Select** appropriate risk management approach

**Implement** and **monitor** program

# The Evolution Of Enterprise Risk Management



## ***Traditional***

Risks managed in silos

Concentrates on physical hazards and financial risks

Insurance orientation

Ad hoc / one-off projects

## ***Emerging***

Centralized mgt., with exec-level coordination

Integrated consideration of all risks, firm-wide

Opportunities for hedging, diversification

Continuous and embedded

# Issues in ERM Implementation



- Different corporate ***cultures*** require different ERM approaches
- Who is going to be the ERM ***champion*** within the company
  - ❖ Among senior executives
  - ❖ Among departments / functions
- How to ***embed*** a risk management culture and responsibilities throughout the firm

# Keys to Success in ERM



Senior management commitment and sponsorship

Embed a “risk management culture” in the corporation at the operational level

Provide for accountability, both specific and widespread

Clearly defined responsibilities for coordination and maintenance

Adequate communication

# The activities included in ERM



Articulating and communicating the objectives of the organization;

Determining the risk appetite of the organization;

Establishing an appropriate internal environment, including a risk management framework;

Identifying potential threats to the achievement of the objectives;

Assessing the risk (i.e. the impact and likelihood of the threat occurring);

Selecting and implementing responses to the risks;

Undertaking control and other response activities;

Communicating information on risks in a consistent manner at all levels in the organization;

Centrally monitoring and coordinating the risk management processes and the outcomes

Providing assurance on the effectiveness with which risks are managed.

# Internal Audit and Risk Management



Two most important ways that internal auditing provides value to the organization are:

providing objective assurance that the major business risks are being managed appropriately

providing assurance that the risk management and internal control framework is operating effectively

# Internal Audit and ERM



Internal auditing is an independent, objective assurance and consulting activity.

## ***Core Roles***

objective assurance to the board on the **effectiveness of risk management**

- Risk reporting, evaluation, management

Assurance regarding handling of key risks

# Internal Audit and ERM (cont.)



## ***NOT Roles***

Establishment of “risk appetite”

Imposing / implementing risk responses / management

# Internal Audit and ERM (cont.)



## ***Possible Roles***

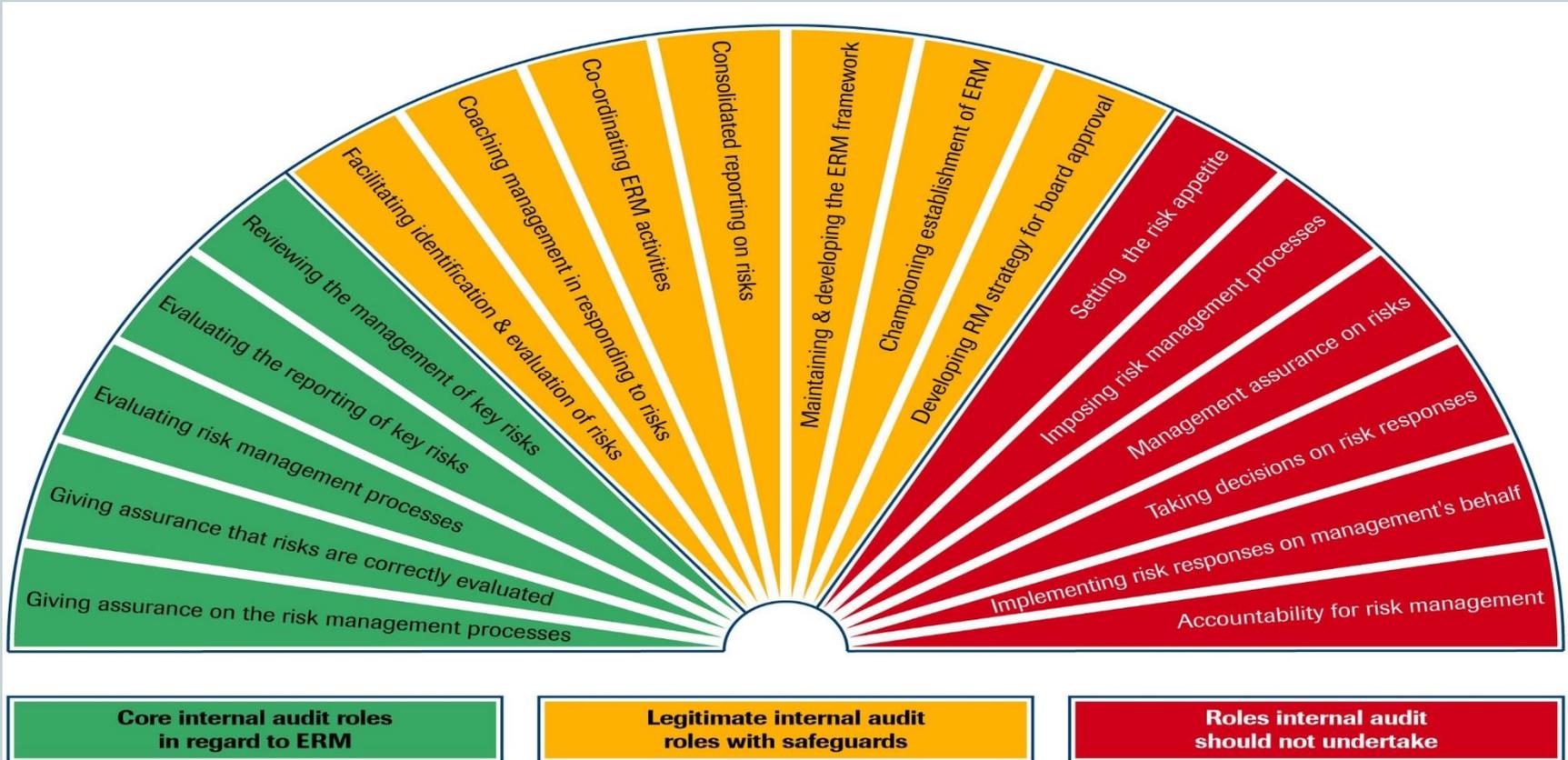
Facilitating risk management

- Identification, evaluation, championing

Coordinating ERM

“Developing risk management strategy for board approval”

# Internal Auditing's Role in ERM



This diagram is taken from "Position Statement: The Role of Internal Audit in Enterprise-wide Risk Management", reproduced with the permission of the Institute of Internal Auditors – UK and Ireland. For the full Statement visit [www.iaa.org.uk](http://www.iaa.org.uk).

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# Benefits of ERM

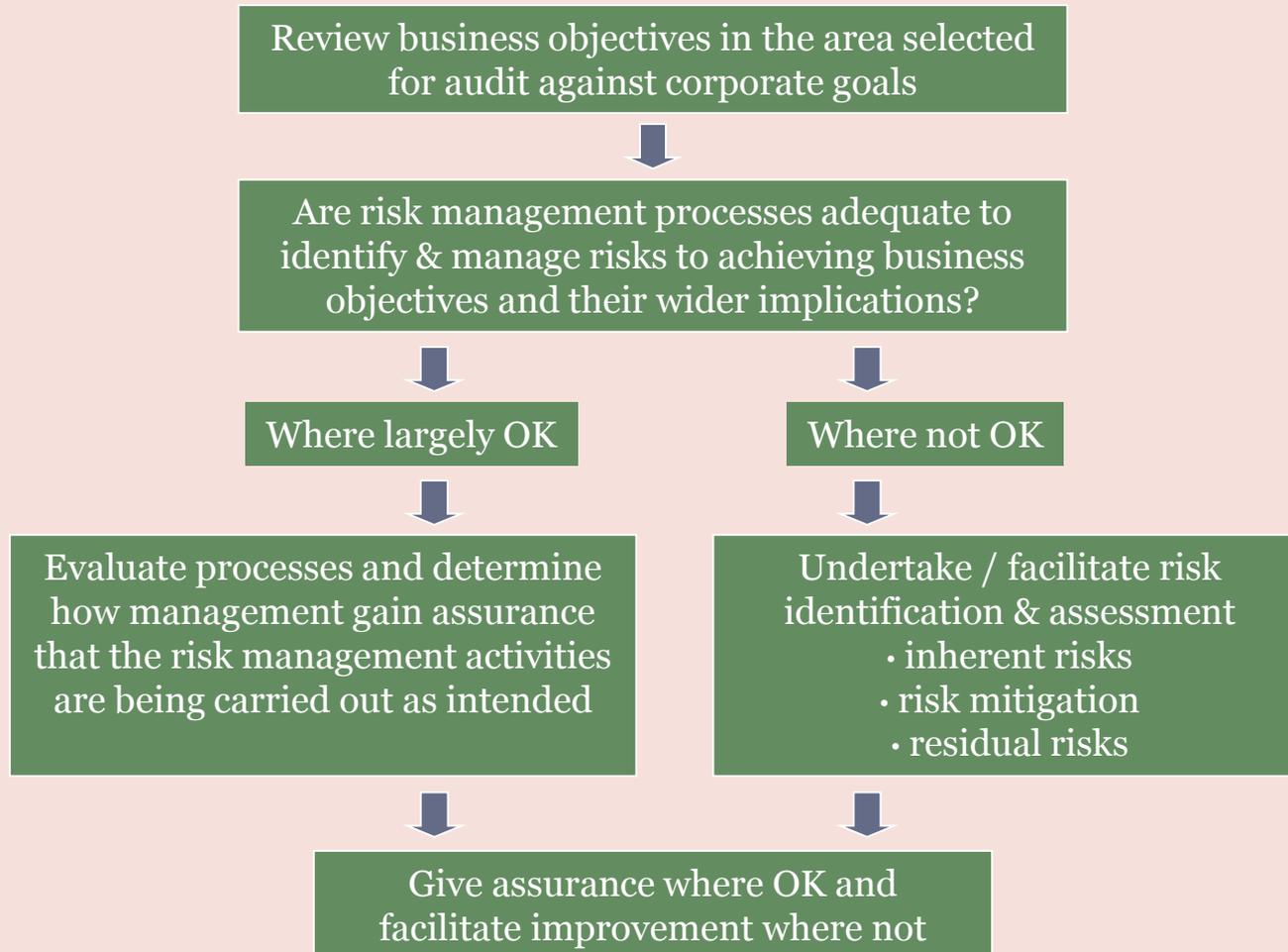


- ✓ Greater likelihood of achieving an organisation's objectives
- ✓ Reduction in management time spent fire fighting
- ✓ Concise/consolidated reporting of disparate risks
- ✓ Greater management focus on the things that matter
- ✓ Fewer surprises or crises
- ✓ Understanding the key risks and their wider implications
- ✓ More informed risk taking / decision making
- ✓ Seizing opportunities / competitive advantage

# Risk based auditing – risk framework / planning



# Risk based auditing - assignments



# Risk based auditing – the environment

## Is the organisation ready?

Every organization is different, with a different attitude to risk, different structure, different processes and different language. Experienced internal auditors need to adapt these ideas to the structures, processes and language of their organization in order to implement Risk based internal auditing (RBIA).

Extent of change to  
organisation & business model

High level of IA risk assessment  
Focus on improving risk capabilities

Significant reliance on management process  
IA assesses major change risk & wider picture

IA undertakes risk assessments & works with management to improve risk management processes

High reliance on management assurance  
Less need for IA unless changes

Degree of risk awareness and risk management capability

# Advantages



By following RBIA internal audit should be able to conclude that:

- Management has identified, assessed and responded to risks above and below the risk appetite
- The responses to risks are effective but not excessive in managing inherent risks within the risk appetite
- Where residual risks are not in line with the risk appetite, action is being taken to remedy that
- Risk management processes, including the effectiveness of responses and the completion of actions, are being monitored by management to ensure they continue to operate effectively
- Risks, responses and actions are being properly classified and reported.

# Implementation of RBIA



The implementation and ongoing operation of RBIA has three stages and we have produced detailed guidance on each of them:

## Assessing risk maturity

- Obtaining an overview of the extent to which the board and management determine, assess, manage and monitor risks. This provides an indication of the reliability of the risk register for audit planning purposes. Stage 1: Assessing risk maturity

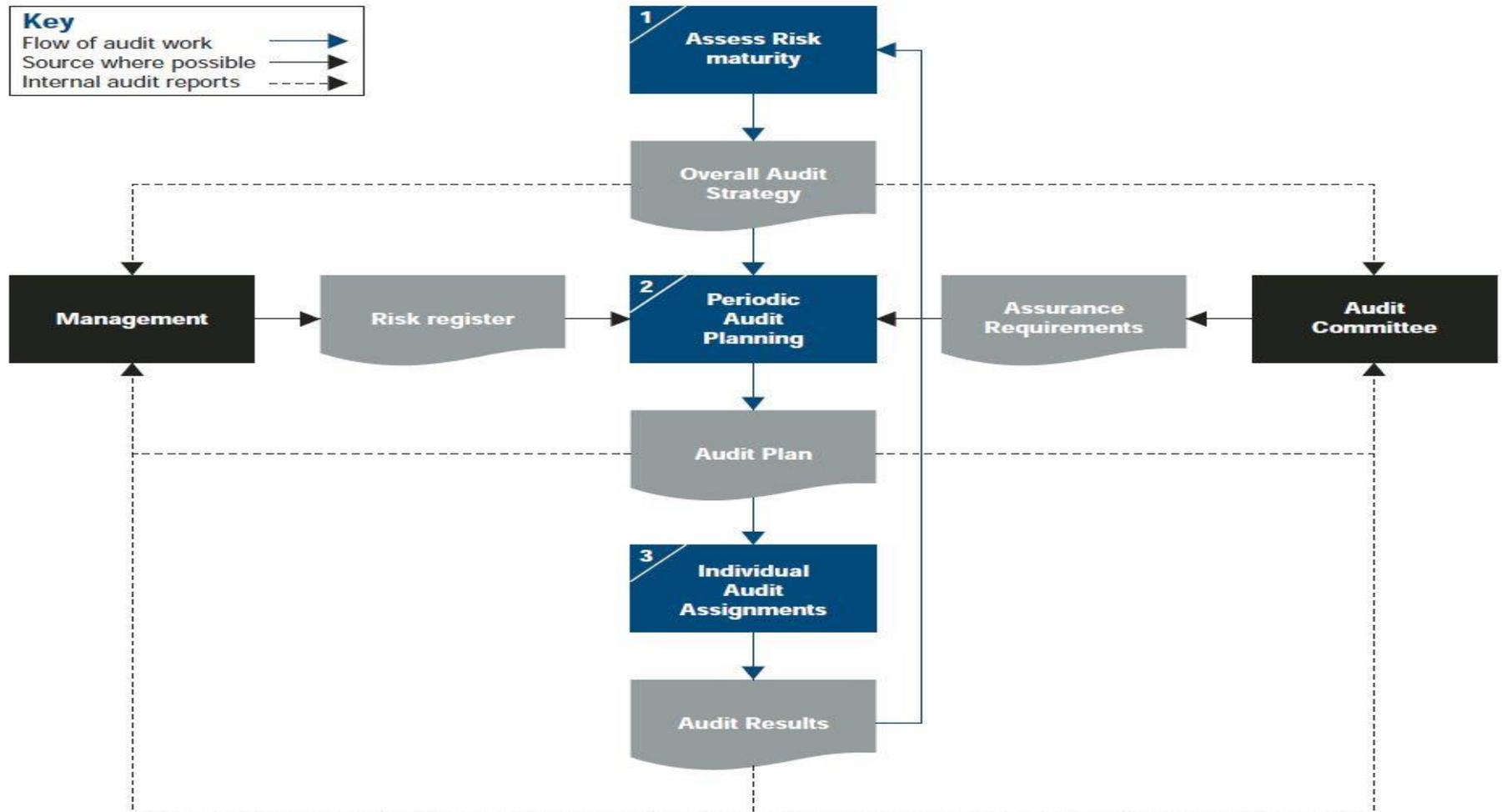
## Periodic audit planning

- Identifying the assurance and consulting assignments for a specific period, usually annual, by identifying and prioritising all those areas on which the board requires objective assurance, including the risk management processes, the management of key risks, and the recording and reporting of risks.

## Individual audit assignments

- Carrying out individual risk based assignments to provide assurance on part of the risk management framework, including on the mitigation of individual or groups of risks.

# Overview of the stages



# The definition of Audit Plan: Objectives



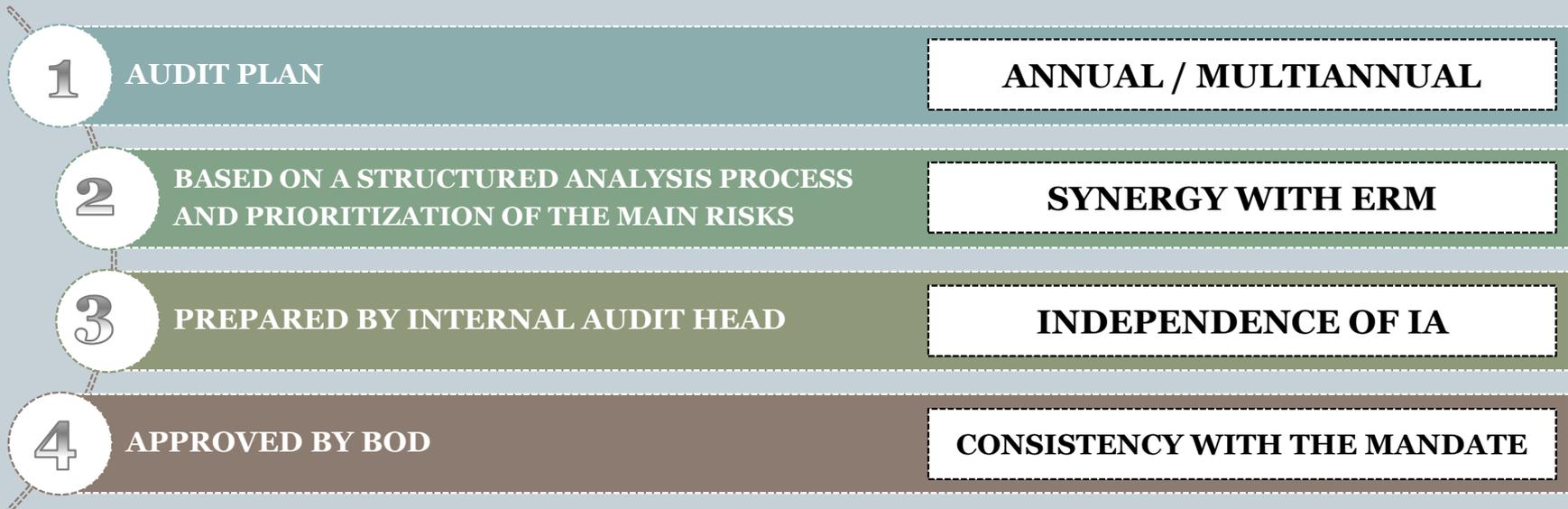
- ✓ **Compliance with the Code of Conduct for Listed Companies**
- ✓ **Alignment with the Professional best practices (Standard IPPF)**
- ✓ **Significance of assurance in terms of adequate coverage in Italy and foreign**

# The definition of the Audit Plan: Operational tools



## The Audit Plan based on the prioritization of risks

For compliance with the Code of Conduct and Best Practices Professional (Standard IPPF) verification activities on the operation and suitability of the internal control and risk management system must be based on



# Identification of Audit Universe

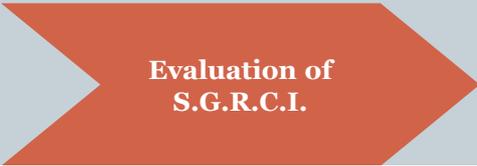


## Identification of Audit Universe

Identification of all possible objects of audit, by defining a hierarchy of business processes, that:

1. Considering the actual company reorganization
2. is consistent with the business model adopted by the company
3. is aligned with the structure and methods used in the risk management process ensuring information flows bijective

# Evaluation of S.G.R.C.I.



## Evaluation of S.G.R.C.I.

Structured analysis and mapping of business processes that can:

1. detect existing controls within the audit identified
2. associate the risks universe and related risk assessments provided by the risk management process if it exists
3. evaluate the adequacy of existing controls

# Prioritization of audit's objects



Prioritization of  
audit's objects

Determination of:

- Priorities for action;
- Mode of action;

through:

1. the evaluation of the residual risks, taking into account the acceptable limits defined by management;
2. assessing the significance of the controls to contain risks;
3. The consolidation of the results for process / audited

PROCESS CONTROL RISK PANEL

# Audit Plan & Action Plan



Audit Plan &  
Action Plan

Identifying areas on which:

1. carry out audits (significant risks and effective controls);
2. provide suggestions for improvement (significant risks and inadequate controls)

In the definition and timing of the audits it is taken into account other factors (demand management, prior audit, the CRM information on the main risks, etc.)

PROCESS CONTROL RISK PANEL

# The definition of the Audit Plan: (continued)



- ✓ **Consolidated experience (Prior Audits)**
- ✓ **Follow Up**
- ✓ **input CRM**
- ✓ **Process Control Panel (risk level for all Controls)**

<b>Risk Level</b>	<b>High</b>	<b>I</b> <b>High risk</b> <b>Control to adapt</b>  <b>Quick hit:</b> implement Action Plan priority 1	<b>II</b> <b>High risk</b> <b>partially monitored</b>  <b>Quick hit:</b> implement Action Plan priority 2	<b>V</b> <b>High risk</b> <b>monitored adequately</b>  Assessment
	<b>Medium</b>	<b>III</b> <b>Medium risks</b> <b>Control to adapt</b>  <b>Quick hit:</b> Implementare Action Plan priority 2	<b>IV</b> <b>Medium risks</b> <b>partially monitored</b>  <b>Quick hit:</b> implement Action Plan priority 3	<b>VI</b> <b>Medium risks</b> <b>monitored adequately</b>  Assessment
	<b>Low</b>	<b>VII</b> <b>Low risks</b> <b>Control to adapt</b>  Cost-Benefit Analysis for Development of Controls	<b>VIII</b> <b>Low risks</b> <b>partially monitored</b>  No Action Request	<b>IX</b> <b>Low risks</b> <b>monitored adequately</b>  No Action Request
		<b>To be adapted</b>	<b>Partially suitable</b>	
<b>Controls</b>				

# The definition of the Audit Plan: (continued)



The annual planning process, which allows you to define "Auditable Unit", ie the areas, processes and / or clusters of business operations that can be audited, is articulated in following main stages:



- The assessment of controls help to identify the processes "manned" by those whose are needed improvement actions by the internal control system
- As a result, it will be included in the audit plan processes / areas that have a control adequate, considering the assessment of the relative risks.

